

There were 18 complaints between April 2021 and March 2022.

Description	
The complainant wishes to raise a complaint about the care she received during labour, the decisions made surrounding the management of her ruptured membranes, together with her concerns regarding inconsistent management plans RE the antibiotic therapy for her baby.	Staff attitudes or performance Lack of staff
Unacceptable way the complainant and her partner were treated on the postnatal ward, the impact of which has been significant and lasting.	Staff attitudes or performance
Proposed negligent care regarding equipment failure.	Staff attitudes or performance Equipment failure
Hospital did not follow her care plan which the complainant believed contributed to the outcome.	Staff attitudes or performance
Complainant was sent home in early labour and had a BBA (Baby born before arrival). Experience not good when admitted into Maternity.	Staff attitudes or performance
Detailed review of a perineal tear.	Staff attitudes or performance
Conduct and communication from an obstetrician was extremely poor.	Staff attitudes or performance
Not listened to by doctor and the complainant felt she has been left with complications associated with the birth	Staff attitudes or performance
Patient had infection after waters had broken and left for over 30 hours before having baby. Experience has left patient with anxiety and flashbacks.	Staff attitudes or performance
Treatment received was unjust and not consented to given the circumstances.	Staff attitudes and performance
Patient had to have placenta manually removed and a piece was left in womb and patient now needs surgery to remove it.	Staff performance
Parents given incorrect diagnosis about baby	Staff attitudes and performance
Lack of monitoring of patient's cervix post insertion of suture.	Staff attitudes and performance
Disappointed in labour experience which has led her to feel unsafe in the NHS.	Staff attitudes and performance

Care and decisions surrounding pre labour rupture of membranes and care episodes post birth.	Staff attitudes
Unhappy with the consultation with the Doctor in Antenatal clinic, felt the doctor was aggressive and patronising.	Staff Attitude and performance
Complainant was left with bruising after having a blood test done in the antenatal clinic	Staff attitude and performance
Complainant is worried that she may need to attend hospital in an emergency and her child cannot come with her due to covid restrictions	Staff attitude and performance- Covid may not want to include.